

### QUALITY POLICY ISO 9001:2015

The overall operation of the Company is governed by the principles set out in the Quality Management System. The System is based on the requirements and specifications set by the International Standard ISO 9001: 2015, as well as the requirements set by the relevant legislation concerning the Company and its activities. The scope of the System is:

• **PHOTOVOLTAIC AND ELECTROMECHANICAL WORK STUDIES**

and is applied to all the Company's activities. The Quality System has been structured as a customer oriented focus on their needs and clear requirements

For our company Quality means:

- Customer focus
- Continuous improvement
- Active participation of staff and collective effort
- Protection and respect for the environment
- Implement procedures based on qualitative and quantitative objectives.

The main objectives of the Quality System are:

- Stable relationships of trust with our Customers in order to meet their expectations
- The Continuous Improvement of Service Processes and Products Processes, the overall operation of the Quality System and the operation of the Company in general.
- The systematic monitoring of the effectiveness of the system, through the annual Reviews by the Administration, the Internal Inspections, etc.
- The continuous monitoring of the performance of Suppliers.
- The continuous training and education of the Personnel.
- Documented and continuous monitoring and measurement of the degree of Customer Satisfaction.
- The provision of the necessary Resources (human, material and financial), for the effective operation of the Quality System.
- The documented search for causes of problems and weaknesses, in order to determine and implement the necessary actions, in order to avoid their recurrence.
- Regular monitoring of Targets and Indicators, which are reviewed at least once a year
- The continuous monitoring and implementation of national and Community legislation.
- The provision of resources in order to achieve the prescribed Quality in the services provided.

Quality Policy is guided by:

For the company



Krawaritis George

**KRV SQUARE IKE**  
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